

Important announcement: Augusta Health and Augusta Medical Group are leaving the Anthem Network

As of mid-December, negotiations between Anthem and Augusta Medical Center/Augusta Medical Group (doctors who work for the hospital) have not resulted in an agreement to continue participation in the Anthem network. Without such an agreement, **Augusta Medical Center will leave the Anthem network as of January 1, 2018** and the **Augusta Medical Group will leave as of February 1, 2018**. This means that any services you have with AMC or providers in the medical group would be considered “out of network.” Using out of network providers would result in much higher out of pocket costs than you would experience using when in-network providers.

While negotiations will continue up to (and beyond) these dates if needed, it’s important that you understand how this change could impact you and your family if you live near AMC, utilize their facilities or seek services from their providers, and know where to get more information if you need it. A few suggestions:

- Read any communication Anthem may have sent you recently; these went out to members who live near AMC or have used their facilities/providers in the last year
- Visit the dedicated Anthem webpage [HERE](#); this site is updated as new information becomes available
- Contact your AMC/AMG provider for guidance if you currently have scheduled appointments/procedures
- You can call the Anthem Customer Service number (also on the back of your Anthem coverage card) if you have questions:
  - Select Plan members call: 800-445-7490
  - Choice Plan members call: 800-582-6941
- Remember that if you have a medical emergency, you should go to your nearest hospital, regardless of network.

We are hopeful that Anthem, AMC and Augusta Medical Group will reach an agreement before our employees and their families are impacted. However, if you could be impacted by this, we strongly suggest that you review the available information and stay informed until such time as this issue is resolved.